

WCDHHS Board Meeting Minutes
November 1, 2017
Waupaca County Courthouse
Room 1068
Waupaca WI 54981

Members Present: Pat Craig, Dave Johnson, Jan Lehrer, Dona Gabert, Dave Neumann, Carl Kietzmann, Jerry Murphy, Jody Muck

Members Excused: Dr. Steven Goedderz

Staff Present: Chuck Price, Shannon Kelly, Lana Draeger

Other: Amelia Franck Meyer of Alia

The meeting of the Health and Human Services Board was called to order at 5:00 pm by Chair Jerry Murphy. Jerry introduced and welcomed Dave Johnson as the new Health and Human Services Board member.

Motion by Lehrer, second by Muck, to accept agenda. Motion carried without a negative vote.

Motion by Lehrer, second by Muck, to approve minutes from October 4, 2017, with recommended changes. Motion carried without a negative vote.

Public Comment: None

Presentation: Amelia Franck Meyer from Alia joined us. Amelia met with the Board a few months back to talk about her dissertation. The Board gave permission for her to use Waupaca County in her dissertation for her doctorate with University of Southern California.

Amelia is CEO of Alia, based out of the Twin Cities. From research, it takes us 20 years to go from research to change. She stated Waupaca County is starting to be well-known and a leader in the nation. She has done this work for nearly three decades and practiced in 40 states around the country. How do we support leaders? Alia invited 100 thought leaders throughout the nation, looking for 10 groups of 10 different types of people. Each design table had a leader from each group. How do we design a child welfare system that is based on what children and families need to thrive, based on what we know? They developed guiding principles. The current system shows 70% of people have faced childhood trauma. Traditional approach has been to remove children from homes and put them where we think they should be. They started the "UnSystem", to put the family in the driver's seat. This puts the family back into a state of well-being. What kids need most is for their parents to be OK, and they want to be returned to their families. We share power with the family by inviting them in to help find ways to help the family. An UnSummit was created to get ideas on what we need to make the changes. An RFI (Request For Innovators) will be put out for people to apply to join an innovative cohort to meet in Minneapolis 1 day/month for 10 months. Families are not the problem; they are part of the solution. This is planned for 2018 with implementation starting in 2019. We know that your health as an adult has direct correlation to what happened to you as a child. Pat stated she googled Amelia and watched videos. She likes the idea Waupaca County has developed, "No Child Placed with a Stranger".

Amelia is studying at the University of Southern California for her doctorate and is using Waupaca County for her dissertation. She has observed three meetings and reviewed numerous documents developed by our Department, such as policies and our new employee orientation, and conducted interviews. Amelia worked in a consultation arrangement with Casey Family Programs for a few years.

Through the course of the work done with our Department and documented progress, they put together "The Waupaca Story". She routed a draft copy of the report. This will be available electronically for free, and a few printed copies will be available once finalized. Jerry stated that when we get the final report, it should be shared with the County Board.

1. Personnel

- a. Deputy Director Kelly gave a staff update – There were no resignations to share. An offer was accepted today from a person as Behavioral Health Crisis Worker, starting Monday. Interviews were held this week for Economic Support. Clintonville Nutrition Site Manager and Family & Community Services Manager interviews are next week. Brenda Rice has accepted the CCS Support Technician position. We will be recruiting for an Account Clerk.

2. Finance

- a. Income Statement was reviewed. Erica and Shannon had quarterly meetings with all Managers. Overall, the budget is looking good. They are watching some budgets closely, but nothing is alarming.
- b. Payment Register was shared with the Board. Motion by Lehrer, second by Craig, to approve the register after getting clarification on some bills. Motion carried without a negative vote.
- c. 2018 Space Needs Study – Chuck and Shannon wanted to keep the Board aware of future space needs. There is an urgent needs study being completed, based on needs for 2018. There is a need to remodel the front area where the Business and Fiscal office staff are housed. There will be offices built in that area that will house Behavioral Health staff. The CCS Program will be able to fund the majority of our Department remodeling. In the waiting area, we are looking to expand the current room into a larger ADRC Conference room. The current ADRC Conference room will be made into two offices. There is a second plan the County is looking at over the next 5 years for the full Courthouse.

3. Reports to the Board

- a. Board Member Reports of Meetings Attended – Pat Craig shared an article from the Wall Street Journal about Trauma Informed Care (Domestic Violence) and the impact on the brain. Jan attended Chester Marcol's talk at the high school. She was not aware of his struggles until she went to the program. On Thursday, Jan attended a workshop for Caregivers. She felt the trainer would be a good person to bring in for staff.
- b. Waupaca County Industries (WCI) Updates/Reports – Community Care has chosen Valley Packaging. Valley Packaging is asking for a lot of information prior to accepting the offer. Chuck and Shannon have met with Community Care staff and Valley Packaging staff, looking at transportation, the facility, finances, and staffing. They are doing due diligence to be sure they can operate the facility and programs. They are looking to expand and do additional projects that the County has not been able to do. There are continued meetings scheduled and are hoping to have a decision by the end of next week. They have been in contact with our main vendors, and are interested in our workforce, including county and contracted staff. We will continue to keep the staff updated. We are wanting a smooth transition. Chair Murphy asked the Board's opinion on the building. Consensus among the Board members was to sell the building.

4. Director's Report

- a. Follow Up to Previous Month's Meeting and General Department Updates
 - i. The WCHSA Fall conference is November 30 and December 1. If anyone is interested, contact Lana to register. We can support up to three Board members attending. Jerry is attending. Director Price gave a brief review of the conference presenters and topics.

- ii. Director Price shared ADRC Satisfaction Survey Results.
 - iii. WCI received the Frugal Bugle award from DOT.
 - iv. 2018 Board Meeting Schedule was shared with the Board. The July meeting will need to be scheduled. Chuck is suggesting changing to July 11, but we can look at a different day when the time gets closer.
 - v. Public Health 140 Review is December 13 at 1:00 pm in LL43 of the Courthouse.
 - b. Alternate Care Report was not shared tonight due to the availability of the report.
 - c. Mental Health Report – the crisis team is doing well, considering being short staffed.
5. Motion by Lehrer, second by Craig, to adjourn at 6:42 pm. Motion carried without a negative vote.

Submitted by,

Lana Draeger
Office Manager

Approved by,
