

**Aging and Disability Resource Center (ADRC) Calumet/Outagamie/Waupaca  
Advisory Committee Meeting Minutes  
Calumet/Outagamie/Waupaca  
Thursday, September 13, 2012  
Goodwill Industries, Menasha**

**Members Present:** Gentz, Luebke, Schreiner, Redman, Iverson, Schamens, Radtke, Wolter, Lehrer, Stepien, Renning

**Members Excused:** Karth

**Staff Present:** Dewhurst, Elias Planner, Enright, Stratton, Kramer

- 1) CALL TO ORDER: Luebke called the meeting to order at 2:00 p.m.
- 2) QUORUM: It was determined that the meeting was properly announced and a quorum was present.
- 3) ROLL CALL AND INTRODUCTIONS: Introductions were made by committee members and staff. Renning and Iverson were introduced as new members. Biographies for members have been updated and distributed.
- 4) APPROVAL OF AGENDA AND MINUTES: Motion by Stepien & Wolter and a second by Schreiner to approve the agenda and July 12, 2012 minutes. Iverson abstained from approval since he did not attend the July meeting.
- 5) PUBLIC PARTICIPATION: None
- 6) COMMUNICATIONS: None
- 7) COMMITTEE MEMBER REPORT: Luebke reported that a public forum will be held on September 19<sup>th</sup> at New Hope in Chilton. Wayne Jess will be presenting on Parent Advocacy. The ARC and the Fox Valley Sibling Support Network will be having an information session with Reid Ribble on issues related to individuals with disabilities at the Radisson Paper Valley Hotel in Appleton September 25th from 7:15 – 8:15. Kramer will send the information to all Advisory Committee members. Harriet Redman is the contact and originator of the Fox Valley Sibling Support Network. Luebke and Stratton shared a *Milwaukee Journal Sentinel* article titled, “Caretakers Confront Cut in Family Care Aid.” Gentz reported on issues addressed at the Calumet County Health and Human Services Committee meeting. Those issues will be passed on to the Calumet County Legislative committee. Romenesko, Health and Human Services (HHS) Director, Calumet, will be setting up a panel of legislative officials to address issues related to

HHS. This will be after Governor Walker's budget is set. There was good attendance in the previous year related to a meeting regarding Logisticare. Kramer will notify committee members when the date is set. Wolter has been actively collecting and giving information about the ADRC to consumers.

8) REPORT OF AGING AND DISABILITY RESOURCE CENTERS:

- a. **QUALITY IMPROVEMENT PROJECT:** The ADRC core management group has identified marketing the ADRC, particularly to medical providers, as the quality improvement project for 2012/2013. Romenesko is an Organizational Effectiveness trainer and lead the group through the process. Three to four sessions will be scheduled for fall of 2012 to move the process forward. A committee of 10-15 individuals will meet to develop a plan for the regional ADRC.
- b. **COMMUNITY LIVING SPECIALISTS:** The state Office for Resource Center Development (ORCD) has identified the need for Community Living Specialist positions in communities with a large number of nursing home beds. Outagamie and Waupaca have both been identified. The intent is to move individuals out of nursing homes and relocate them in Assisted Living facilities or in the community. This is a component of the Long Term Care Sustainability Plan to save Medicare dollars due to the high cost of nursing home care. Outagamie County will be getting a state position shared with Brown and/or Sheboygan County for a 3-year grant period. The Regional ADRC will be hiring, in contract with Valley Packaging Inc., a Community Living/Information & Assistance Specialist for Waupaca County on a permanent basis. A new federal funding source will support both positions. Enright has requested that ORCD work directly with the King Veteran's Home in Waupaca, which has approximately half of all nursing home beds in Waupaca County. The King Veteran's Home does not have a contract with Family Care/Community Care.
- c. **UPDATES FROM BRANCH OFFICES:** **Calumet:** Dewhurst reported there are 68 individuals on the Wait List; 30 in process; 9 waiting for an open slot and 21 over asset. Five have chosen Family Care and one has chosen IRIS. Calumet County will reach full entitlement in January of 2013. Kramer reported that she had attended a Fox Valley Senior Resource Network meeting and had received a complement from a service provider on the positive experience they had working with Calumet County. **Outagamie:** Stratton reported 213 individuals on the Wait List; 74 Hovering; and 65 are in process. There are 100 enrolled in IRIS in Outagamie County and 900 are enrolled in Community Care. Twenty five individuals are in Family Care Partnership. Stratton also shared an article on The Benefits of Middle Age Fitness. Elias Planner reported that Mila Schuh, Greenville Meal site, retired after 21 years.

Teresa Ritchie Holtz is Mila's replacement. Dennis Brickman, a food transporter, from Black Creek resigned after 5 years; replaced by two individuals who will job share. More than 500 people attend the Senior Living Expo. A bookmark on Medicare, ADRC pens and the File of Life were distributed. The Outagamie County Senior Resource Directory will be distributed in January. **Waupaca:** Only four people are left on Waupaca's Wait List. There are 87 in hover status, meaning they are either financially ineligible or have chosen to decline benefits. Kristine Wiegman will begin in October (11 hours per week) and will assist Nancy Krueger, Prevention Specialist, with recruitment in Waupaca for prevention programs. The new ADRC Waupaca Resource Directory is available. Share the Care has 10 new volunteers assisting with tools for caregivers. An article in the *Waupaca County Post* on a stem cell transplant has a Share the Care team of 20 individuals. The Nutrition program receives 501C in-kind dollars from the Older American's Act.

- d. ADRC REGIONAL COORDINATOR REPORT: Kramer provided a written report on Satisfaction Survey results from January through July of 2012. There were 246 surveys mailed to consumers with a return of 54% (132). One hundred and twenty nine (98%) were satisfied with the service from the ADRC. Comments from consumers included: "Dawn is truly good to work with, really helpful;" "Would like another option other than Community Care;" and "More people should know about the ADRC." Kramer also reported that ADRC Elder Benefit Specialist's and Disability Benefit Specialist will be presenting on the "A, B, C's and D's of Medicare" in communities through out the three counties. The open enrollment period for Medicare is October 15<sup>th</sup> to December 7, 2012. Presentation dates are listed on the ADRC regional website at [www.yourADRCresource.org](http://www.yourADRCresource.org).

## 9. ITEMS FOR ACTION OR DISCUSSION

- a. CAREGIVER OUTREACH: Discussion regarding using technology for Caregiver outreach. The Waupaca Caregiver Coalition mentioned outreach efforts to veterans as a focus area for 2013. Kenosha has a successful telephone caregiver support network. Lehrer suggested the need for education on Alzheimer's misdiagnosis.
- b. LOGISTICARE/TRANSPORTATION: Stratton and Enright serve on the state Logisticare Advisory Committee. Logisticare provides non-emergency medical transportation through a contract with the State of Wisconsin Department of Health Services. Logisticare provides transportation for qualified Medicaid and BadgerCare Plus members then contracts with local transportation. Logisticare has expanded to the southeast corner of Wisconsin. Logisticare is a publicly

traded company. The state has a capitated rate they pay for rides. Comment that outside vendors come from long distances to transport. An example was given of a transportation vendor from Sheboygan transferring someone a few miles in Appleton. A different administrator has been hired for the top position for Logisticare. The Legislative Audit Bureau will be auditing Logisticare.

- c. **LONG TERM CARE SUMMARY REPORT:** A summary was provided on the Long Term Care Advisory Committee meetings held throughout the state. The Community Health Partnership, an MCO, will be closing on January 1, 2013. There are approximately 3000 individuals enrolled in this MCO and 360 employees will be without work.
  
- d. **OTHER:** The committee agreed that a presentation by Enright, Elias Planner and Dewhurst on Aging Services at the November meeting would be welcome.

**MEETING LOCATION AND TIME:** The November 8th meeting will be at 2:30 p.m. and members and staff should note the ½ an hour later time.

**NEXT MEETING DATE:** Thursday, November 8, 2012, Goodwill Industries, Menasha

**MEETING ADJOURNED:** Motion made by Radtke, second by Redman. Motion carried unanimously.

Respectfully submitted by Darlene Kramer, Regional Coordinator

These are UNAPPROVED minutes.