

**Aging and Disability Resource Center (ADRC) Calumet/Outagamie/Waupaca
Advisory Committee Meeting Minutes
Calumet/Outagamie/Waupaca
Thursday, July 12, 2012
Goodwill Industries, Menasha**

Members Present: Gentz, Karth, Luebke, Schreiner, Redman, Wolter, Lehrer, Stepien

Members Excused: Iverson, Radtke, Schamens

Staff Present: Dewhurst, Elias Planner, Stratton, Kramer

- 1) CALL TO ORDER: Luebke called the meeting to order at 2:00 p.m.
- 2) QUORUM: It was determined that the meeting was properly announced and a quorum was present.
- 3) ROLL CALL AND INTRODUCTIONS: Introductions were made by committee members and staff.
- 4) APPROVAL OF AGENDA AND MINUTES: Motion by Redman and a second by Lehrer to approve the agenda and May 10, 2012 minutes. Motion carried unanimously.
- 5) PUBLIC PARTICIPATION: None
- 6) COMMUNICATIONS: None
- 7) COMMITTEE MEMBER REPORT: Long Term Care Regional Advisory Committee - Lehrer and Radtke represented the Calumet/Outagamie/Waupaca Regional ADRC Advisory Committee at the Department of Health Services Regional Long Term Care Advisory Committee. This meeting was held on May 17, 2012 at Fox Valley Technical College. The intent was to provide feedback and make recommendations regarding the state's long term care programs including: managed care organizations; IRIS; Aging and Disability Resource Centers; adequacy of services; living arrangements; and community resources needed by older persons and persons with physical and developmental disabilities. Lehrer reported that the majority of representatives had family members with a physical or developmental disability. The elderly were not discussed as comprehensively as the disabled population. Primary discussion included how to control government costs. The recommendation is to keep people in their homes as long as possible through unpaid natural supports such as neighbors, family and

friends in an attempt to avoid assisted living and nursing homes which are costly. The Department of Health Services website for the state has a link to the entire Long Term Care Sustainability Plan at www.dhs.wisconsin.gov/lcreform/residential-services.pdf. In general, the attendees were very satisfied with IRIS. Wolter and Karth recommended that the Advisory Committee be proactive in getting out messages on the needs of consumers. The question was asked how to get the message to the state on Long Term Care issues. The state will provide a written report on the Long Term Care Regional meeting after sharing with the HHS Directors and the state Long Term Care Advisory Council. Todd Romenesko, Director of Calumet County Health and Human Services is on the state Long Term Care Advisory Council. Wolter would be interested in serving on the state's Long Term Care Advisory Council if they wanted a citizen member.

8) REPORT OF AGING AND DISABILITY RESOURCE CENTERS:

- a. UPDATES FROM BRANCH OFFICES: **Waupaca:** Kramer reported for Enright. No staff changes in Waupaca. Information and Assistance specialists are working 40 hours per week versus 36 ½ hours to catch up on wait lists as a result of backlog related to the Wait List cap. Seventeen consumers have been assigned and are in various stages of the application process to fill the remaining backlogged CAP slots. There have been six deaths since May and two disenrollments which resulted in 8 attrition slot openings in addition to the four each month that are allowed in Waupaca. Enright anticipates that Waupaca will be at the end of the Wait List in fall although new people are added daily. Those added are not always financially eligible for long term care programs but are eligible to be on the waiting list. Enright has a couple of possible Advisory Committee members for the vacancy in Waupaca. Former Advisory Committee Member, Bob Miller, passed away in June. The Aging Plans and Public Hearings are occurring in Waupaca over the next two months as well as a survey of the needs of older people and caregivers. The survey may be responded to online at the county website: <http://www.co.waupaca.wi.us/> under Health and Human Services. Enright is at a transportation meeting today to see how Waupaca may work with other providers to better coordinate and expand transportation for social activities and shopping. Enright and Kramer were on WDUX Radio this morning, July 12th. Kramer explained the services of the ADRC and Enright updated the community on the Wait List and Waupaca events. **Calumet:** Dewhurst reported that 88 consumers were on the Wait List. Fifty are waiting for services; some have been waiting since the end of 2010. Twenty nine are

over asset, 7 are in hover status, and 3 are ready to take slots. The Senior Fest in Chilton on June 14th was a success with 130 individuals registered to attend. The event was held on “Flag Day” and veterans were honored as part of the event. The key note speaker was John Maino, WIXX radio personality and author of books on veterans. Maino did an excellent job presenting and some of the veterans featured in his books were present. The veterans in attendance folded the American flag twice. July 30th will be a public hearing to get input on the Calumet County Aging Plan. An intern from UW-Stevens Point will also be contacting individuals who get home delivered meals for input. Individuals receiving home delivered meals get a visit once per month. Loneliness is a common occurrence for the elderly. The home delivered meals provide contact with others. The Aging Plan will be presented to the Calumet County Aging and Long Term Support and Aging and Disability Resource Center Advisory Committee on July 30th, and then will go to the Health and Human Services committee and the Calumet County Board of Supervisors for approval. **Outagamie:** Elias Planner presented the 2013-2015 Outagamie County Aging Plan for Older people. A public hearing will be held on Wednesday, July 25th, at the Thompson Community Center and copies are available at the Outagamie County office of the ADRC and the Thompson Community Center. Elias Planner also shared Volunteer Opportunities with the Nutrition Program Meal Sites; the ADRC Connection Newsletter; and the June 2012 Activity Report. In June, there were 692 contacts and to date 4,330 consumers received a contact. Stratton reported that Information and Assistance (I & A) Specialists were making great progress on the Wait List. All consumers have been assigned an I & A Specialist. Consumer numbers include 80 in hover status; 68 are over asset; 90 are in process; 8 are pending enrollment and 9 are being closed. Between 4/3/12 and 6/4/2012, 74 have confirmed start dates; 13 are pending IRIS referrals and 23 CRI’s were completed between 4/3/12 and 6/4/12.

- b. **ADRC REGIONAL COORDINATOR REPORT:** Kramer provided a written report on Satisfaction Survey results from January through May of 2012, 178 surveys were mailed to consumers with a return of 49% (88). Eighty seven (99%) were satisfied with the service from the ADRC. Two consumers identified I & A specialists, Kristen Bushman (Calumet) and Kris Mork (Waupaca) for being extremely helpful. A comment from an Outagamie County consumer commented that the service made them “feel not so alone and desperate.” Kramer also reported on receiving a Baldwin Grant of \$18,000 for a 2-year grant period July 1, 2012 through June 2014. The program’s intention is to improve older adults’ medication management and

communication with pharmacists and other providers. Nancy Krueger, Health and Wellness Coordinator, will serve as the Principal Investigator for the region. The Regional Calumet/Outagamie/Waupaca website, www.yourADRCresource.org has been updated. There is a new link for *caregivers* listed under the Main Menu. *Who we are* links to Advisory Committee membership, by-laws, meeting minutes and agendas. The *events* link advertises prevention programs and is updated weekly by Krueger. Paula Piper, Calumet County, provides staff support for the website.

9. ITEMS FOR ACTION OR DISCUSSION

- a. **BOARD MEMBER ORIENTATION:** Kramer will e-mail Advisory Committee members regarding orientation to the ADRC. Orientations will be conducted by county. Calumet and Outagamie orientations will take place at the Calumet Health and Human Services building in Appleton.
- b. **LOGISTICARE/TRANSPORTATION:** Stratton and Enright serve on the state Logisticare Advisory Committee. Logisticare provides non-emergency medical transportation through a contract with the State of Wisconsin Department of Health Services. Logisticare provides transportation for qualified Medicaid and Badgercare Plus members then contracts with local transportation. Stratton reported that Logisticare serves 72 counties in Wisconsin. The Southeast corner of the state was originally excluded. Logisticare reports that it is 99% complaint free. Recent discussion at the Logisticare meeting discussed meal and lodging reimbursement for those going 100 miles and 4 hours. Lunch and dinner would be reimbursed. Current ridership is 138,000. At the meeting, the Logisticare committee was told that the state is saving \$500,000 through the use of Logisticare. At times, cabs are brought in from other cities to transport riders. Logisticare is paid a capitation rate from Medicaid for the rides.
- c. **ADRC CONTRACT:** Stratton addressed the state ADRC contract. The contract includes expectations for cost savings through Nursing Home Relocations.
- d. **MEETING LOCATION AND TIME:** Members liked the Goodwill location for easy access from the highway. The earlier time of 2:00 p.m.

is also preferred. The September 13th meeting will be at 2:00 p.m. but the November meeting will not be until 2:30.

NEXT MEETING DATE: Thursday, September 13, 2012, Goodwill Industries, Menasha

MEETING ADJOURNED: Motion made by Karth, second by Stepien. Motion carried unanimously.

Respectfully submitted by Darlene Kramer, Regional Coordinator

These are UNAPPROVED minutes.